

Incentive Frequently Asked Questions

How much incentive can I earn?

You can earn up to a maximum of \$100 for you and another \$100 for your spouse. You must complete the health assessment to be eligible for the maximum \$100 incentive. If you choose not to complete the health assessment, the maximum award is \$50.

When will the incentive be in my paycheck?

Incentives are paid out on a quarterly basis. In addition, incentives can take 8-12 weeks to process after an eligible activity has been completed.

I have already received \$100. Am I able to earn more?

The incentive program restarts July 1, 2011. You will be eligible to earn additional incentives at that time.

My spouse and I both work for the state. Will we both receive incentives in our paychecks?

No. The incentives for both of you are paid in the paycheck of the employee who carries the health insurance.

How do I apply for the incentive?

There is no need to apply. The *Take Charge! Live Well!* provider will process this for you.

What if I end my employment with the state?

You *must* be receiving a paycheck in order to receive an incentive award, even if you were receiving a paycheck at the time you participated in *Take Charge! Live Well!*

I have questions about my incentive payment. What should I do?

For incentive questions please call APS Healthcare at 1.866.272.5507. FY09 and FY10 incentive questions are no longer being researched.